



# Service Bulletin

File in Section: -

Bulletin No.: P11337

Date: October, 2014

## PRELIMINARY INFORMATION

**Subject:** Front Seat Back Panel Falls Off or Becomes Unattached

**Models:** 2013-2015 Cadillac ATS  
2015 Cadillac ATS Coupe  
2014-2015 Cadillac CTS (VIN A)  
Vehicles Built Prior to August 5, 2014

### Condition/Concern

Some customers may comment on the front seat back panel becoming unsecured or falling off. This condition may be caused by the seat harness pushing against the seat back panel.

### Recommendation/Instructions

To correct this, refer to the following steps.

1. Remove the seat back panel. Refer to Front Seat Back Cushion Finish Panel Replacement in SI.



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2. Pull the harness outward to gain as much slack from the harness as possible.

**Note:** Be sure to not use excessive force as this could cause harness damage.



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3. Push the harness upward towards the cushion tie down strap.



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4. Install a tie strap (P/N 11509086) around the harness and the middle of the cushion tie down strap as shown above.
5. Cut excess slack off of the tie strap.

**Note:** Be sure to not leave a sharp point on tie strap as this could cause damage to the seat.

6. Reinstall the seat back panel. Refer to Front Seat Back Cushion Finish Panel Replacement in SI.

## Parts Information

Part Number	Description	Qty
11509086*	STRAP - EGR TUBE *BLACK	1 Per Seat
*There are enough straps to repair 10 seats. Store the remaining for future use.		

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7080158*	Reposition and Secure Front Seat Harness	0.3 hr
Add	Reposition and Secure Both Front Seat Harnesses	0.2 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		