



Service Bulletin

File in Section: -

Bulletin No.: PI1364

Date: December, 2014

PRELIMINARY INFORMATION

Subject: Delayed Upshifts, Firm Upshifts or Downshifts and Shift Flare

Models: 2015 Buick Enclave
2015 Chevrolet Traverse
2015 GMC Acadia
Equipped with 6T75 Automatic Transmission (RPO M7V, M7X)

Condition/Concern

Some customers may comment on any of the following conditions:

- 1-2, 2-3 and 3-4 upshifts seem to be delayed or pushed-up.
- 2-3 upshifts is firm under light or moderate throttle.
- 4-5, 5-6 shift flare if the throttle is released and reapplied during the shift.
- Firm 1-2 upshift when slowing with brake applied and the brake is released at approximately 24 km/h (15 mph).

Recommendation/Instructions

A revised calibration has been developed to address these concerns.

Update the transmission control module (TCM) using the Service Programming System (SPS) with the latest software available on TIS2WEB. Refer to the Service Programming System (SPS) procedures in SI.

Important: Verify the battery voltage is more than 12 volts but less than 16 volts before proceeding with reprogramming. The battery must be fully charged **BEFORE** reprogramming.

Important: During reprogramming, the battery voltage must be maintained within the proper range of 12-15.5 volts. **CONNECT** the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|--|------------------------------------|
| 2810175 | Transmission Control Module Reprogramming with SPS | Use Published Labor Operation Time |