



# Service Bulletin

File in Section: -

Bulletin No.: PI1358

Date: November, 2014

## PRELIMINARY INFORMATION

**Subject:** Carpet Pulls Loose from Under Driver Side Body Hinge Pillar Trim Panel

**Models:** 2010-2015 Chevrolet Equinox  
2010-2015 GMC Terrain

**Condition/Concern**



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Some customers may comment that the driver side carpet pulls away from the lower left body hinge pillar trim panel (kick panel).

## Recommendation/Instructions

Technicians should remove the lower left body hinge pillar trim panel (kick panel) and install push pins to the area shown following the steps below:



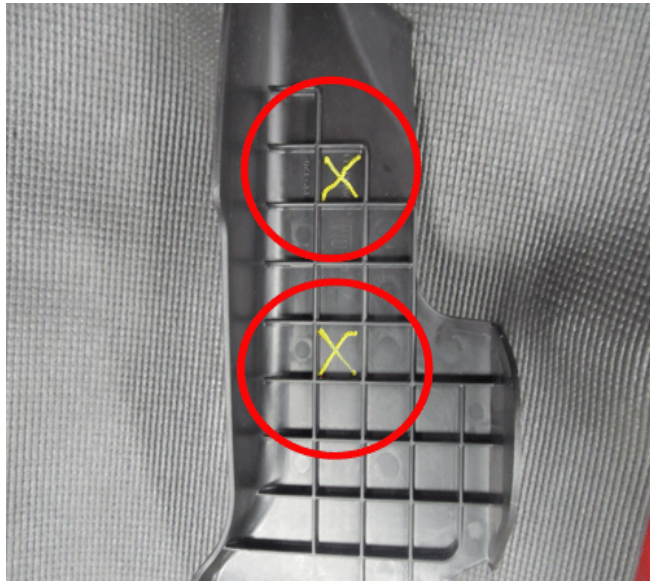
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1. Remove the body hinge pillar trim panel.



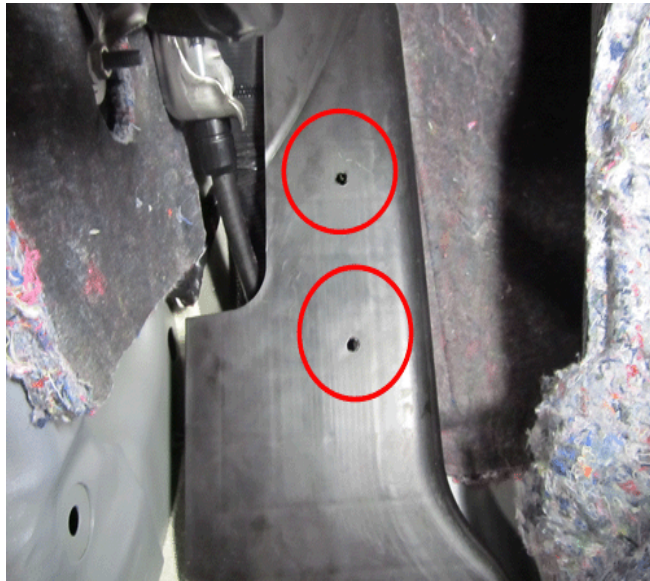
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2. Pull back the carpet to expose the driver footrest.
3. Remove the two mounting nuts and remove the footrest.



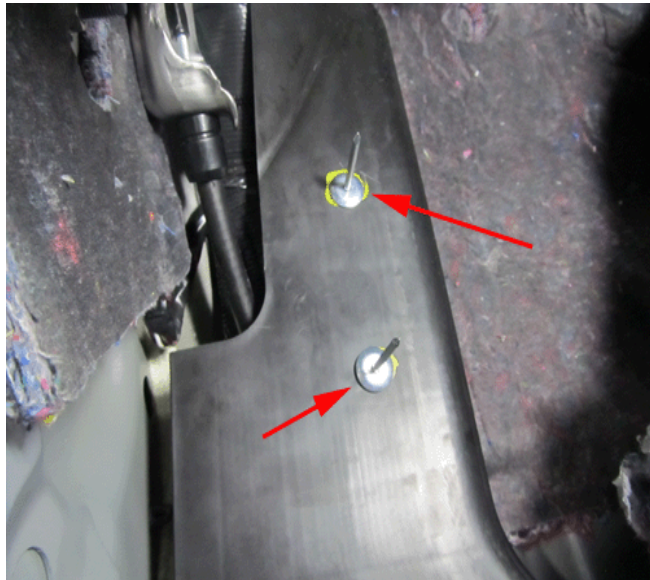
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4. With the footrest on a bench, turn over and mark the first and fourth “box” of the center row with a paint pen as shown.
5. Using a 1/4” (6.35 mm) drill bit, drill two holes in the center of the marks.



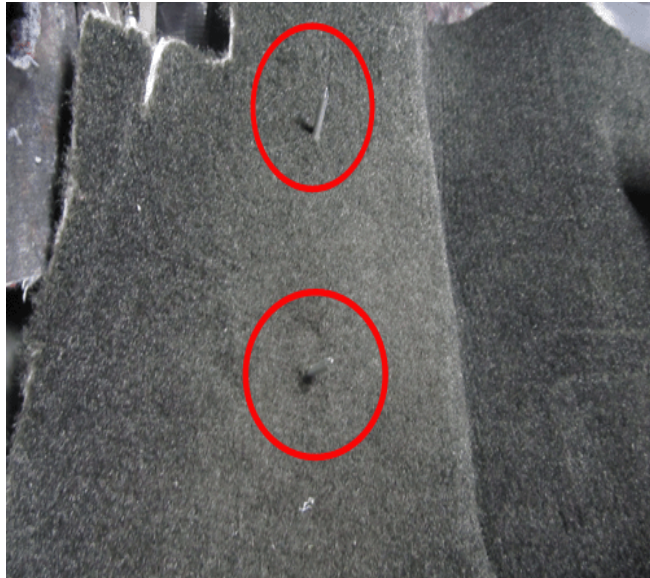
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6. Install the footrest and the two mounting nuts.



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7. Place two rivets in the holes drilled and pull the carpet gently over the rivets.



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8. Push the carpet over the rivets and punch through the carpet as shown.





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9. Lift the carpet back up, remove the rivets and use a punch to open the holes of the carpet to allow push pins through.



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10. Install the push pins through each hole.  
**Note:** Trimming the jute around the push pins helps with installation.



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11. Install the carpet to the driver footrest using the push pins.
12. Install the body hinge pillar trim panel.

## Parts Information

Part Number	Description	Quantity
11569663	Rivet	2
22718305	Push Pin	2

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1080198*	Install Retainers to Retain Carpet	0.5 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		