



# Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 13-00-89-004J

Date: November, 2014

## INFORMATION

**Subject:** Car and Truck Fix it Right the First Time Issues

**Models:** 2015 and Prior GM Passenger Cars and Trucks

**This bulletin has been revised to include updated information. Please discard Corporate Bulletin Number 13-00-89-004I.**

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### Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2011-2015	Cruze-Water Leaking on Front Right Passenger Floor During Hard Rain or Snow Melt Off When Vehicle is on an Incline	Install Air Inlet Water Shield.	Don't replace the air inlet grill pane or Air Inlet Housing.	PI1302
2015	ATS, CTS-New Model Enhancements	Review new features PI for 2015 Cadillac ATS & CTS.	Misdiagnose because you are unfamiliar with new features.	PI1308
2014	CTS-Buzz and/or Rattle Noise Heard from Center Pillar Upper Trim Panel or Seat Belt When Driving Over Bumps or Rough Roads	Remove the white plastic retainer.	Replace seat belt retractor.	PI1304
2013-2014	Spark-Rear Liftgate Will Not Open with Outside Handle	Replace with new liftgate latch release cable and retainers.	Replace the rear liftgate latch.	PI1317

### Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2015	Terrain, Equinox-A/C Compressor and A/C Pipe Assembly Changes	A/C system components are new for 2015. As A/C parts are ordered carefully check model year application to the vehicle being repaired.	Replace A/C compressor, lines or wiring with previous (2010-2014) model year parts.	PI1312
2014	Terrain, Equinox-Creak/Pop Type Noise from Right Front of Vehicle During Low Speed Maneuvers	Repair body channel reinforcements.	Replace strut, other suspension components, and/or chassis assembly.	PI1314