



Service Bulletin

PRELIMINARY INFORMATION

Subject: Outside Air Temperature Displays A Low Incorrect Reading

Models: 2015 Cadillac CTS Sedan VIN A
2015 Cadillac XTS, And SRX
Base And Uplevel Instrument Panel Cluster (RPO UDD, UDV)
Built prior to 9/8/2014

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that their Outside Air Temperature may display low (i.e. 18 degrees F when outside temp is actually 80 degrees F) intermittently during ignition on.

Recommendation/Instructions

This is a known issue in the software. A new software calibration has been developed to address this issue.

Please program the Instrument Panel Cluster (IPC) with the latest calibration available through TIS2Web.

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------------------------------|
| 2810195 | Instrument Cluster Reprogramming with SPS | Use Published Labor Operation Time |

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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