



Service Bulletin

PRELIMINARY INFORMATION

Subject: OnStar Staying Powered Up With LED On And/Or Bluetooth Stays Connected After RAP Is Canceled

Models: 2008 - 2010 All GM Passenger Car and Light Duty Trucks With OnStar Gen8

This PI was superseded to update Recommendation/Instructions. Please discard PIT5319.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may report that the OnStar LED is staying on after the vehicle Retained Accessory Power (RAP) has turned off and/or their Bluetooth phone stays connected after leaving the vehicle. This concern may result in the battery discharging or dead battery concern.

Recommendation/Instructions

This PI only applies to generation 8.0, 8.1, and 8.2 Continental modules within the STID ranges listed below.

29805001 - 31000000

31000001 - 32000000

32005001 - 33000000

33000001 - 34000000

36000001 - 38000000

38005001 - 39000000

39000001 - 40000000

47505001 - 49000000

49005001 - 50500000

Please DO NOT replace any parts at this time. Verify the customer's concern is present. If the concern is present, please follow the OTASP (over the air system programming) procedure listed below.

If the customer or dealership is located in a VERIZON cellular market, the OTASP (over the air system programming) procedure should be completed. The procedure only takes 60 seconds to complete and has to be done through the vehicle.

Press the white dot button > the system will respond ready > say "digit dial" > the system will respond first digit to dial > say * "Star Key" > 2 > 2> 8> 9> 0> then dial. The system will dial and connect to Verizon wireless and an automated message will come on explaining the procedure. Do not end the call, it will end automatically. Once completed, the tech should cycle the ignition and cancel RAP and test operation. If the concern is gone, no further action is required.

If the concern is still present, please cycle power to the vcim for 2 minutes and then retest operation again. If the concern is gone, no further action is required.

If the concern is still present after the OTASP and power cycle, please call GM TAC for further assistance.

Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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