



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Additional Diagnostics For DTC P0420 And Or P24A0

**Models:** 2010 - 2015 Chevrolet Express

2010 - 2015 GMC Savana

2011 - 2015 Chevrolet Silverado

2011 - 2015 GMC Sierra

Equipped with the 6.6 Duramax Diesel Engine (RPO codes LML and LGH)

*This PI was superseded to remove pictures. Please discard PIP5085B.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment that the malfunction indicator lamp (MIL) is illuminated. Upon investigation, the Service Technician may observe on a scan tool DTC P0420, P24A0 and/or P2463 set.

### Recommendation/Instructions

Complete the current SI diagnostic for any DTCs or symptoms found.

If the diagnostic leads to diagnosis or replacement of the Q57 Indirect Exhaust Aftertreatment Fuel Injector, document all of your test results.

Please document the following information on the repair order to assist engineering:

1. Using a suitable container that has 1 or 2 ml. graduations, perform three successive Indirect Fuel Injector quantity tests. Record the quantity of fuel flow measured (in ml.) for each test performed.
2. Record the Engine Run Time Since Last DPF Regeneration from the scan tool.
3. Engine hours as found on the Driver's Information Center (DIC).
4. Type of vehicle/general usage (shuttle bus, commercial vehicle, light duty, hauling, ...).
5. If hauling, what is the weight being towed.
6. Estimated percentage of time the vehicle spends at idle.
7. If DTC P0420 was found, record the Exhaust Gas Temperature (EGT) sensor (1-4) from the freeze frame and failure records.

### Parts Information

Part Number	Usage	Description	Qty
22770967	2011 and 2012 Chevrolet Silverado and GMC Sierra	CONVERTER, OXIDN CTLTC	1
22887212	2013 and 2014 Chevrolet Silverado and GMC Sierra	CONVERTER, OXIDN CTLTC	1

22977171	2014 and 2015 Chevrolet Silverado and GMC Sierra	CONVERTER, OXIDN CTLTC	1
15231895	2010 Chevrolet Express and GMC Savana	CONVERTER, OXIDN CTLTC	1
22768282	2011 and 2012 Chevrolet Express and GMC Savana	CONVERTER, OXIDN CTLTC	1
22893734	2013, 2014 and 2015 Chevrolet Express and GMC Savana	CONVERTER, OXIDN CTLTC	1

excel sheet

## Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4050920	Catalytic Converter Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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