



Service Bulletin

PRELIMINARY INFORMATION

Subject: ELR And VOLT Misfire Detection - Service Information

Models: 2011-2015 Chevrolet Volt
2014-2015 Cadillac ELR

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Difficulty in detecting internal combustion engine (ICE) misfires with a fully charged high voltage (HV) battery.

Recommendation/Instructions

If the high voltage battery is fully charged and the hood is opened, the ICE runs at very low load since the HV battery cannot accept any additional charge.

At this very low load, actual ICE misfire is not detected

Whenever performing strategy based diagnostics related to misfire (P0300) on the VOLT or ELR models, the service technician should ensure that the HV battery charge indicator is showing at least 2 bars below fully charged.

This will increase the ICE load and enable the misfire detection for proper diagnosis.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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