



Service Bulletin

PRELIMINARY INFORMATION

Subject: OnStar Staying Powered Up With LED On And/Or Bluetooth Stays Connected After RAP Is Canceled

Models: 2008 - 2010 All GM Passenger Car and Light Duty Trucks With OnStar Gen8

Condition/Concern

Some customers may report that the OnStar LED is staying on after the vehicle Retained Accessory Power (RAP) has turned off and/or their Bluetooth phone stays connected after leaving the vehicle.

Recommendation/Instructions

Please DO NOT replace any parts at this time. Verify the customers concern is present. Cycle power to the vcim and test operation. If the concern is gone, no further action is required.

If the concern is still present after the power cycle please call GM TAC for further assistance.

Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION