



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** ATS CTS All Wheel Drive Transfer Case Exchange has ended

**Models:** 2013-2014 Cadillac ATS  
2014 Cadillac CTS  
with AWD

*This PI was superseded to update Concern/Correction. Please discard PIP5053C.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Effective today The 2013-2014 Cadillac ATS and 2014 CTS All Wheel Drive Transfer Case (4474) have been removed from restriction through the PQC. Your cooperation with this program is greatly appreciated.

### Recommendation/Instructions

Dealers please use the normal parts ordering processes

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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