



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Clarification Of RAP Operation

**Models:** 2013 - 2015 Chevrolet Express  
2013 - 2015 GMC Savana  
With Radio Provisions Only (RPO UXZ)

Some owners may comment that their RAP (retained accessory power) feature is inoperative after turning the ignition key off and before opening any door. If the vehicle is not built with a radio, the RAP feature will not be present.  
If the vehicle is equipped with power windows, they will be disabled after the ignition key is turned off.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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