



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Rear Fascia Sticks Out Past Rear Tail lamp Assembly

**Models:** 2014 Cadillac CTS Sedan "VIN A"

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

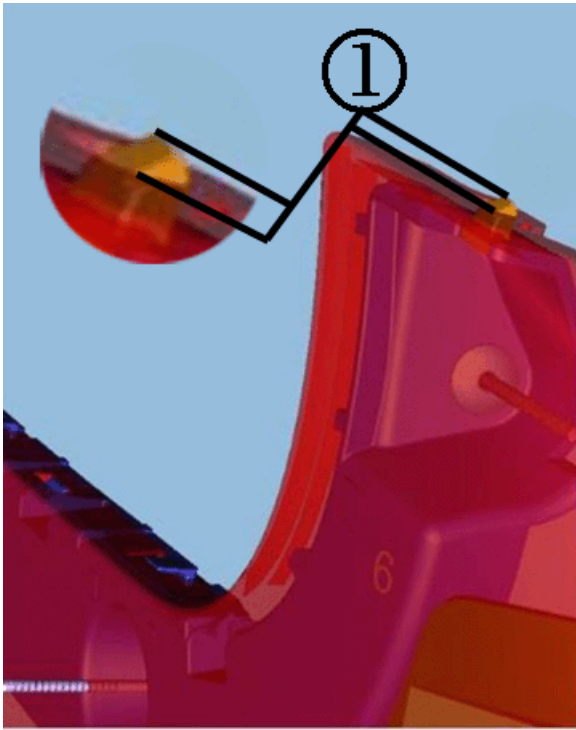
A customer may comment that the rear fascia or bumper cover sticks out past the tail lamp lens as per picture below



### Recommendation/Instructions

BEFORE removing the fascia please proceed with the following,

1. Remove the tail lamp from the same side of the vehicle with the fascia fit concern, being careful not to scratch the fascia
2. Inspect and measure the fascia retaining clip protrusion through the bracket to see if it measures 1.5mm as shown in the image below (might have to push the fascia back in installed position to measure the retaining clip protrusion if it is not engaged).



Loosen or remove the rear fascia to inspect for flashing in the mounting hole(s) that may be preventing the pin on the bracket from retaining the fascia properly as per PIC below.



While the fascia is removed, remove the flashing if any, and install the fascia to see if removal of the flashing resolves the issue. If flashing is not the cause or has been removed and the fascia clip still does not fully engage into the bracket, the bracket may need to be replaced.

**Note:** Do not replace the fascia for this condition unless the fascia flange is damaged.

**Parts Information**

Part Number	Description	Qty
22744605	BRACKET GUIDE,LR BPR FASCIA	1
22744604	BRACKET GUIDE,RR BPR FASCIA	1

**Warranty Information**

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1480288*	Remove Rear Fascia and One Tail lamp	1.2 hr
Add	Remove Addition Tail lamp if Needed	0.4 hr
Add	Replace Fascia Mounting Bracket (Guide) As Needed.	0.2 hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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