



Service Bulletin

PRELIMINARY INFORMATION

Subject: Paint Peeling Above Anti-Chip Area

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
Built at Ft. Wayne Assembly (11th VIN Position = Z)
Built Prior to 5/15/2014

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of the paint peeling above the Anti-chip area, as shown below:



GM Engineering has made changes to their process to correct this concern at the assembly plant effective 5/15/2014.

Recommendation/Instructions

Refinish the affected areas using the appropriate material supplied by the refinish material supplier being used by the repair facility for finish repairs

Note: All paint finish repairs of rigid exterior surfaces must meet GM standards. Refer to the latest revision of the GM Approved Refinish Materials book to identify the paint systems you may use that have been engineered to meet GM standards. The GM Approved Refinish Materials book supplies all approved products, including volatile organic compound (VOC) compliant regulations recommended by the individual manufacturer, and detailed procedures for materials used in their paint system.

The latest revision of the GM Approved Refinish Materials booklet is located on the Genuine GM Parts website at www.genuinegmparts.com. In Canada, the GM Approved Refinish Materials Booklet is also available in GM GlobalConnect by choosing LIBRARY, SERVICE and then PAINT SHOP.

Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 11-00-89-007 for warranty information on Exterior Labor Operations.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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