



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Difficulty Rotating The Key To The Lock Position At Times

Models: 2010-2012 Buick LaCrosse
Without Switch – Engine Start, Keyless (RPO BTM)

This PI was superseded to update Recommendation/Instructions and add Warranty Information. Please discard PIC5668.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

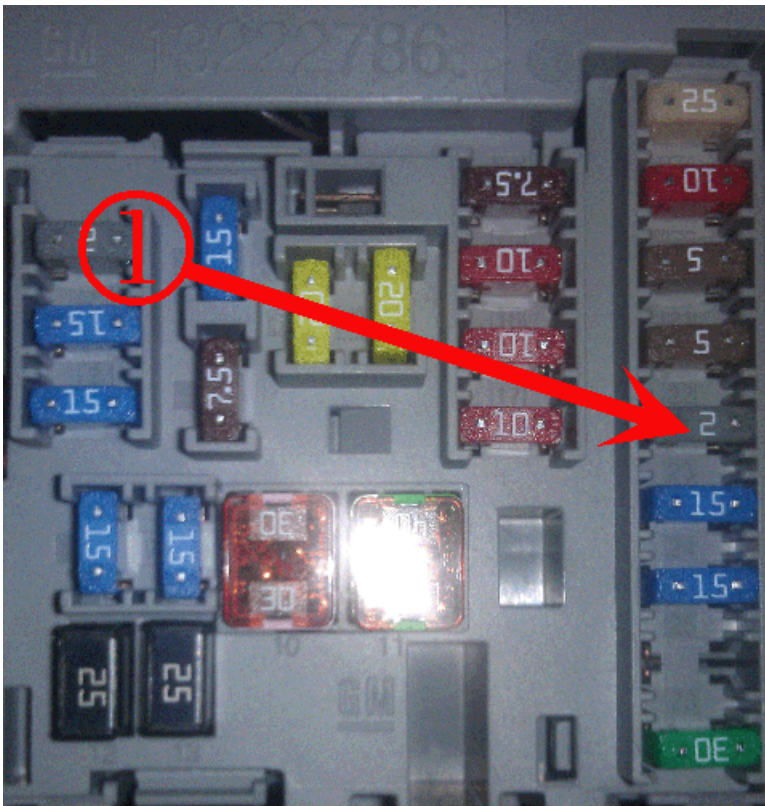
A customer may comment that it is difficult to turn the key to the lock/off position if the key is rotated slowly. If the key is rotated from the run position to the lock position quickly the concern is not noticed.

Other electrical functions on the vehicle may also be inoperative when the key is in the accessory position such as the Radio, Power Windows, etc.

Note: Voltage dropping out on circuit 143 when the key is in the accessory position can cause this concern.

Recommendation/Instructions

Verify the F22DA (DLIS) fuse is not open. This fuse is located in the X51A Instrument Panel fuse Block position #22. If the fuse is open, diagnose the associated circuits to determine root cause



Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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