Service Bulletin

PRELIMINARY INFORMATION

Subject: **Unable To Start Speech Recognition Message On IPC**

Models: **2014 Cadillac ATS**

Equipped with RPO IO3

This PI was superseded to advise of new IPC calibrations available. Please discard PIC6008

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment when pressing the steering wheel control "Push to Talk" switch the IPC displays a message "Unable to Start Speech Recognition" but the speech recognition still functions.

Recommendation/Instructions

Please reprogram the IPC selecting "Instrument Cluster USB File Transfer" using TIS2Web. Refer to the latest version of PI1212 for USB programming tips.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2880918*	Reprogram The IPC Using A USB Flash Drive (Base Radio RPO IO3)	1.0 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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