



Service Bulletin

PRELIMINARY INFORMATION

Subject: Steering Vibration Or Chatter At The End of Travel During Parking Lot Maneuvers

Models: 2014 Cadillac CTS Sedan VIN A

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that they feel a slight vibration in the steering wheel during a parking lot maneuver, and may or may not have a DTC C055C sym00 along with the physical condition. This typically happens while turning left into a parking spot, with steering close to the end of travel, traveling 3 to 4 miles per hour.

Recommendation/Instructions

Please program the Power Steering Control Module (PSCM) with the latest software available through TIS2Web. Reference the Power Steering Control Module Programming section of SI.

Customer Information

Important: Please share with the Customer that, after the update, they may feel a slight vibration which should be greatly reduced compared to the original feeling. When conditions occur that may cause this slight shudder (parking lot maneuvers), the system senses this and adjusts. This is considered a normal characteristic and does not compromise the safety of the vehicle

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810625	Power Steering Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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