



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Service Charging System Message Or Low Volt Gauge Reading After Cold Start

**Models:**

2007-2014 Chevrolet Express

2007-2014 GMC Savana

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment of a "Service Charging System" message displayed on the DIC and/or a low voltage reading on the volt gauge during the first several minutes after a cold start. Some modules may set DTC B1517 SYM 03-Battery Voltage Below Threshold.

### Recommendation/Instructions

There is a BCM calibration available to correct this condition. Contact Techline Customer Support Center (TCSC) at 800-828-6860 to acquire a VCI # for this issue.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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