



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Repeat BCM Replacement

Models: 2008-2013 Cadillac CTS
(Excluding Wagon)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer may comment that he has previously replaced the BCM for numerous BCM-controlled systems (i.e. hood ajar, turn signals inop, trunk will not open) and the vehicle has returned.

Recommendation/Instructions

Please inspect ground circuits 1050 at left trunk hinge area. Inspect for any signs of broken or damaged ground wires from hinge area to G401, behind right rear seat. Confirm G401 is properly secured.

Important: Repair any broken ground wires or tighten ground G401 (if loose) BEFORE replacing the BCM once again.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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