Bulletin No.: PIT5279

Date: May-2014

Service Bulletin

PRELIMINARY INFORMATION

Subject: **Driver's Power Or Memory Seat and/or Power Adjustable Pedals Inoperative (Inspect For Poor Terminal Tension)**

Models: **2015 Chevrolet Tahoe, Suburban**

2015 GMC Yukon Models

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of the driver's power seat or the memory seat functions are inoperative. Also, if the vehicle is equipped with adjustable pedals they will be inoperative. While performing diagnosis, make sure to check terminal tension at the left IP fuse block (X51L) connector X1 terminal 27, with test probe J-35616-35 (VT).

Recommendation/Instructions

If the terminal is found to have poor tension, it will need to be replaced. The terminal is available from the WPC. The WPC part number is WPC751. Please fill out the WPC request form and submit.

Note: There is a very limited supply. Therefore, please only order what is required to repair the vehicle being repaired.

Parts Information

To ensure full page print do not adjust size, select magnifying glass to enlarge then print.

WPC Parts Request Form

Use this form ONLY for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Amina Winfrey

Part Being Requested:

(1)WPC # Quantity _____

(2)WPC # Quantity _____

(3)WPC # Quantity _____

(4)WPC # Quantity _____

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

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Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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