



Service Bulletin

PRELIMINARY INFORMATION

Subject: Rattle Noise From Second Row Seat

Models: 2015 Chevrolet Suburban, Tahoe
2015 GMC Yukon Models

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of a rattle from the 2nd row seat when the seat bottom is latched down. This concern could be caused by the seat bottom latch not properly seated/aligned with the striker on the floor.

Recommendation/Instructions

To seat/align the seat latch to the striker, perform the following:

1. With the seat in the folded position, "forcefully" slam the seat down into the latched position.
2. Repeat this procedure 7 to 8 times.
3. Latch the seat down using normal force and verify the rattle noise is corrected.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION