



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Touchscreen Inaccurate or Difficult To Use

Models: 2014 Buick LaCrosse, Regal
2013-2014 Cadillac ATS, SRX, XTS
2014 Cadillac CTS Sedan, ELR
2015 Cadillac Escalade
2014 Chevrolet Corvette, Impala
2014-2015 Chevrolet Silverado 1500
2015 Chevrolet Tahoe, Silverado HD, Suburban
2014-2015 GMC Sierra 1500
2015 GMC Sierra HD, Yukon Models
with RPOs IO5, IO6, or UY4

Condition/Concern

Customer may state that the touchscreen is inaccurate or that the display does not seem to respond with the desired operation when pressed.

Recommendation/Instructions

Perform a touch screen calibration and reevaluate the concern. The procedure is accomplished from the home screen by selecting settings>display>touchscreen calibration and following the onscreen prompts.

Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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