



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** False DTC B263A SYM04 Set In BCM

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

While checking for codes, a Technician may find DTC B263A SYM04 set in the BCM. For vehicles equipped with Mirror RPO DL3, this DTC relates to the LED lighting located under each outside rearview mirror – also known as “approach lighting”. However, the BCM calibrations are the same for vehicles equipped with or without Mirror RPO DL3. Therefore, vehicles equipped with or without Mirror RPO DL3 have the potential to falsely set DTC B263A SYM04 and may lead to the unnecessary replacement of components.

### Recommendation/Instructions

DTC B263A SYM04 should be ignored. It will not cause any customer-related complaints.

If an actual issue exists with the LED lighting under either outside rearview mirror for a vehicle equipped with Mirror RPO DL3, perform diagnostics called-out in the Exterior Courtesy Lamps Malfunction section of SI.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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