



Service Bulletin

PRELIMINARY INFORMATION

Subject: Rear Brake Noise On First Apply

Models: 2013-2014 Buick Encore
2013-2014 Chevrolet Trax (Canada)

This PI was superseded to update model years and parts information. Please discard PIC5927B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment on a rear brake noise that occurs first brake apply when backing up but can also occur in drive.

Recommendation/Instructions

The correction is to install damper P/N 13343688 and bolt P/N 13368153 in place of the rear upper caliper mounting bolts. Refer to SI for bolt removal instructions and torque spec listed in the Brakes section under Rear Disc Brake Pads Replacement.

Parts Information

Part Number	Description	Qty
13368153	STUD-RR BRK CLPR VIB DPNR	2
13343688	DAMPENER ASM-RR BRK CLPR VIB	2

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2480028*	Replace Both Upper Caliper Bolts With Caliper Studs and Dampeners	0.4 hr

* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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