



Service Bulletin

PRELIMINARY INFORMATION

Subject: Tailgate Cable Slack

Models: 2002 - 2013 Cadillac Escalade EXT
2002 - 2013 Chevrolet Avalanche
1998 - 2000 Chevrolet C/K Classic
2004 - 2012 Chevrolet Colorado
1999 - 2007 Chevrolet Silverado Classic
2007 - 2015 Chevrolet Silverado
1998 - 2004 Chevrolet S10
1999 - 2007 GMC Sierra Classic
1998 - 2000 GMC C/K Classic
2007 - 2015 GMC Sierra
1998 - 2004 GMC Sonoma
2004 - 2012 GMC Canyon

This PI was superseded to update model years. Please discard PIT3227H.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that with the tailgate down, one of the tailgate cables may have slack in it.

Recommendation/Instructions

No repair attempts should be made - as this is normal due to build variation. In most cases, when weight is put on the tailgate the slack comes out of the cable.

Note: If involved, the latest version of Campaign 04007 must be completed prior to referencing this information.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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