



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Passive Door Locking Does Not Function

**Models:** 2013 Chevrolet Malibu  
With Passive Entry System (RPO ATH)  
Built prior to 01/01/2013

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A customers may indicate that they have enabled passive locking, but the feature does not function when they exit the vehicle.

### Recommendation/Instructions

**Note:** This feature is only available on vehicles equipped with Passive Entry System (RPO ATH).

A new calibration has been released for the Body Control Module (BCM) to enable the feature. Using SPS, reprogram the BCM with the latest calibration available in TIS2WEB.

After programming, verify the Passive Lock feature is activated by performing the following procedure (also called-out in the Vehicle Personalization section of SI):

1. Press CONFIG then select Vehicle Settings to access the personalization menu.
2. Navigate to the Remote Locking, Unlocking, Starting menu item.
3. Turn the Tune/Menu knob to highlight Passive Door Lock.
4. Press the Tune/Menu button to select Passive Door Locking.
5. Turn the Tune/Menu knob to highlight Off, On, or On with Active Horn Chirp.
6. Press Tune/Menu button to confirm and go back to the last menu.
7. Confirm the feature is functioning by turning the vehicle off, removing the key fob from the vehicle & closing all doors.

The vehicle doors should lock eight (8) seconds after moving the fob away from the vehicle.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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