



Service Bulletin

PRELIMINARY INFORMATION

Subject: 4ET50 Electric Drive Unit Service – Rotor B Replacement

Models: 2011-2014 Chevrolet Volt
2014 Cadillac ELR

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

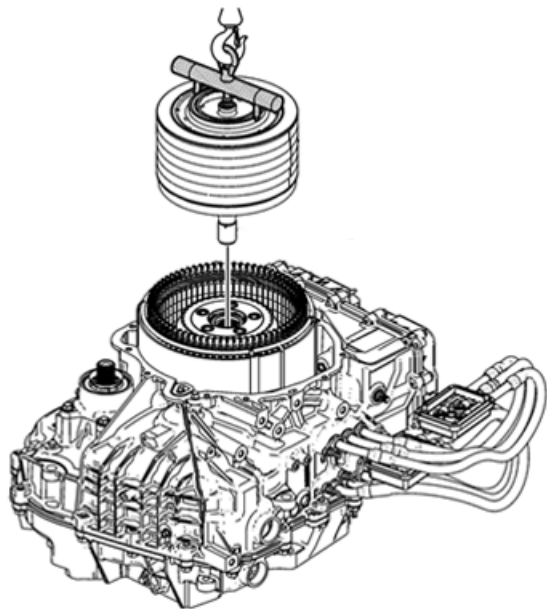
Condition/Concern

The proper way to address a Rotor B bearing noise is to perform a bearing only replacement per P/I #PIP5081. This can be done on-car.

If this is a repeat repair, and TAC recommends a Rotor B replacement, this must be done off car per S/I.

Recommendation/Instructions

When replacing the Rotor B Assembly, it is imperative that the technician follows SI (Document ID: 3641026) exactly step by step. The transmission must be removed from the vehicle. Attempts to try this as an on-car procedure will result in subsequent failures and possible transmission damage. Damage or repeat repairs due to not following publish procedures will not be covered by warranty.



Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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