



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Unable To Clear Chassis Control Module DTCs

Models: 2014 Chevrolet Silverado 1500

2014 GMC Sierra 1500

Built prior to June 11, 2013

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

While trying to clear history DTCs from the Chassis Control Module (K38) it may be noticed that they will not clear.

Recommendation/Instructions

To correct this concern, reprogram the Chassis Control Module (K38) with the latest calibration in TIS2WEB.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810705	Chassis Control Module Reprogramming with SPS	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

C1112 C1113 C1114 C1115 C1116 C1117 C1118 C111A C111B Trailer Brake U0073 U0100 U0101 U0121 U0125 U0140 U0415

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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