



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Driver Or Passenger Door Module DTC B2555

Models: 2007-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2014 Chevrolet Silverado 2500/3500, Suburban, Tahoe
2007-2013 GMC Sierra, Yukon Models
2014 GMC Sierra 2500/3500, Yukon Models

This PI was superseded to update model years and subject line. Please discard PIT5201.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

DTC B2555 may be found in a Driver and/or Passenger Door Module (DDM and/or PDM). This DTC is associated with front driver and passenger door panel courtesy lights that are only available on certain models. The door module calibrations are the same if equipped with or without the door panel courtesy lights - meaning DTC B2555 may set on a vehicle NOT equipped with the front door panel courtesy lights.

Recommendation/Instructions

DTC B2555 should be ignored if set in a DDM and/or PDM on a vehicle NOT equipped with front door panel courtesy lights.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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