



Service Bulletin

PRELIMINARY INFORMATION

Subject: Missing Audible Alert For Front Collision Alert and / Or Rear Cross Traffic Alert Systems

Models: 2014 Buick LaCrosse
with Forward Collision Alert (RPO UEU), Rear Cross Traffic Alert (RPO UFG) and Base Audio (RPO U65)

This PI was superseded to update recommendation and warranty information. Please discard PIC5937.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

On certain 2014 model year Buick LaCrosse vehicles, the beep alert option on the Forward Collision Alert (FCA) System and/or Rear Cross Traffic Alert (RCTA) may be inoperable. If the beep alert is selected for the forward collision or rear cross traffic alert systems, the beep will not sound; however, a visual red flashing alert on the windshield remains active.

Recommendation/Instructions

An updated software calibration has been released to address the above conditions. Update the radio calibration using the Service Programming System (SPS) via TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2880198*	Radio Reprogramming with SPS	0.3 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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