



Service Bulletin

PRELIMINARY INFORMATION

Subject: Mist From Instrument Panel Vents, Moisture On Windshield Or Water On Floor

Models: 2010 - 2014 Buick LaCrosse
2011 - 2014 Buick Regal
2013 - 2014 Chevrolet Malibu

This PI was superseded to update model years. Please discard PIC5398B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

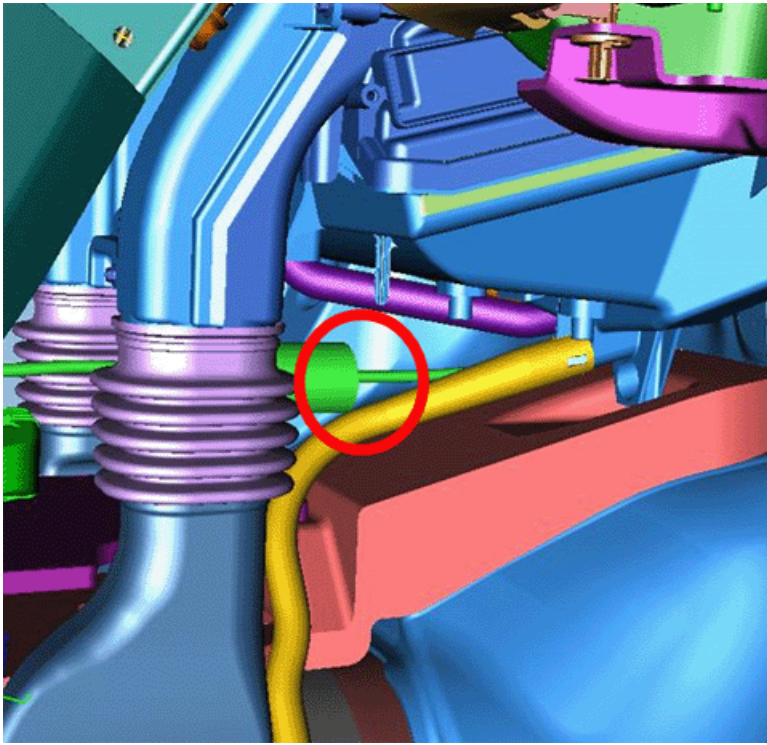
Condition/Concern

A customer may comment that there is a mist from IP vents, moisture on inside of windshield, water drips on driver's foot or floor is wet.

Recommendation/Instructions

Reposition the passenger side front carpet to inspect the evaporator case drain hose, the hose is likely caught on the foam isolator on the transmission shift cable. Reposition the shift cable to the driver's side of the vehicle and push slack of the cable and the insulator forward into engine compartment. See photo's attached for reference.





Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
* 4480078	Reposition Air Conditioning Evaporator and Blower Module Drain Hose	0.6 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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