



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Normal Characteristic - Map View Changes to the North Up View When Zoomed Out More Than 25 Miles / 40 Kilometers

**Models:** 2013 - 2014 Cadillac ATS  
2013 - 2014 Cadillac SRX  
2013 - 2014 Cadillac XTS  
2014 Cadillac CTS Sedan, ELR  
2014 Chevrolet Corvette, Impala, Silverado 1500  
2014 Buick LaCrosse, Regal  
2014 GMC Sierra 1500

### Condition/Concern

Some customers may comment that the map view will change to the North Up view on its own when zoomed out more than 25 miles (40 km). Upon further investigation, the Map View cannot be changed to a different mode.

### Recommendation/Instructions

This is normal operation when zoomed out more than 25 miles (40 km) and no repair attempts should be made.

### Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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