



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** (Hybrid) Emergency First Responder Information

**Models:** 2011-2014 Chevrolet Volt  
2014 Cadillac ELR  
2009-2013 Cadillac Escalade  
2008-2013 Chevrolet Tahoe Hybrid  
2008-2013 GMC Yukon Hybrid  
2009-2013 Chevrolet Silverado Hybrid  
2009-2013 GMC Sierra Hybrid  
with Two-Mode Hybrid System (RPO HP2)

*This PI was superseded to update model list. Please discard PIT4610C.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some Emergency Personnel may inquire about First Responder Information as it relates to the Two-mode Hybrid Tahoe and Yukon. Emergency Personnel Information is provided to assist First Responders in learning about vehicles and/or systems that may affect how they perform in an emergency situation.

### Recommendation/Instructions

Most First Responder Guides for GM vehicles can be accessed via the web @ <http://www.gmstc.com> and selecting the first responder link in the Left lower corner of the page. There you will find the information guide for the Chevrolet Volt, and GMC Yukon & Sierra, Chevrolet Tahoe & Silverado and Cadillac Escalade Two-mode vehicles as well as other GM hybrid vehicles.

### ADDITIONAL SI KEYWORDS:

2 2-mode HP2 mode two two-mode

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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