



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Installation Of The GM Accessory Chrome Tow Hooks

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

*This PI was superseded to update labor time. Please discard PIT5238.*

When installing the GM Accessory Chrome Tow Hooks, there may be questions if the grille and/or bumper need to be removed.

Following are details for each model:

GMC: Yes, the bumper and grille have to be removed in order to replace the tow hooks. Tow hook replacement labor time = 1.4 hr.

Chevrolet (built in Silao, 11th VIN Position G): No, to remove the driver's side bolt, loosen the tow hook bolt and then cut the head off of the bolt. The new tow hooks come with new bolts. Install the bolt from the opposite direction and complete installation. Tow hook replacement labor time on Chevrolet = .5 hr.

Chevrolet (built in Ft. Wayne, 11th VIN Position Z): Yes, the bumper and grille have to be removed in order to replace the tow hooks. Tow hook replacement labor time = 1.4 hr.

### Warranty Information

The labor time for installing these chrome tow hooks is included in the PDI time, and the PDI time has been updated.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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