



Service Bulletin

PRELIMINARY INFORMATION

Subject: Handling Requests For Modifications To Permanently Import Vehicles From US To Canada

Models: 2014 and Prior GM Passenger Cars and Trucks

This PI was superseded to update model years. Please discard PIC5453.

A customer may be permanently relocating from the United States to Canada and request to make modifications to their vehicle in order to meet Canadian requirements.

GM and GMCL do not support cross border sales. Dealers are not authorized under their agreements with GM or GMCL to sell vehicles for export. Customers living in one country but moving to the other should contact the GM Customer Assistance Center (CAC) for information on warranty coverage.

While we make no claims about the accuracy, we understand that the following website associated with the Registrar of Imported Vehicles (RIV) and created by Transport Canada has information regarding the importation of vehicles into Canada, including the legal requirements for modifications to such vehicles.

<http://www.riv.ca>

ADDITIONAL SI KEYWORDS:

customs imported registrar regulation

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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