



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Favorites List Preventing Access to Some Radio Display Functions

Models: 2014-2015 Buick LaCrosse
2013-2015 Cadillac ATS, SRX, XTS
2014-2015 Cadillac CTS coupe, ELR
2014-2015 Chevrolet Corvette, Impala, Silverado 1500
2015 Chevrolet Suburban, Tahoe Silverado
2014-2015 GMC Sierra 1500
2015 GMC Yukon, Yukon XL Sierra
With RPO IO5 or IO6 Infotainment System

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that part of the radio display is covered when the radio station favorites list is maximized, preventing certain functions from being selected.

Radio Station Favorites List Maximized



Recommendation/Instructions

This is a normal operating characteristic and no repair attempt should be made. The hidden screen functions will operate again after the user minimizes the favorites list by dragging it to the bottom of the display.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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