



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Rear Toe Adjust Link Dampener Service Guidelines

Models: 2010 - 2014 Buick Lacrosse (built prior to 02/19/14)
equipped with 4 Link Rear Suspension (RPO GNC)

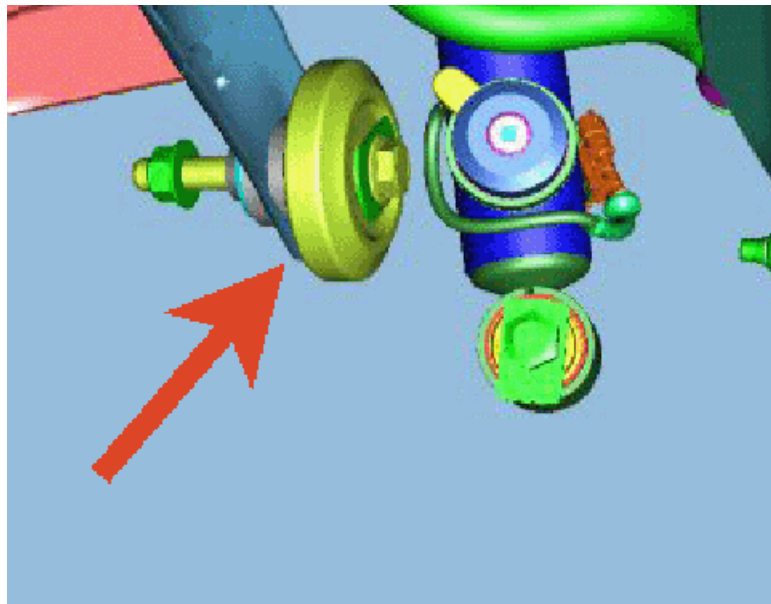
Vehicles listed in the Models section above were built with a dampener on the rear toe adjust link - as reflected in the first image below.

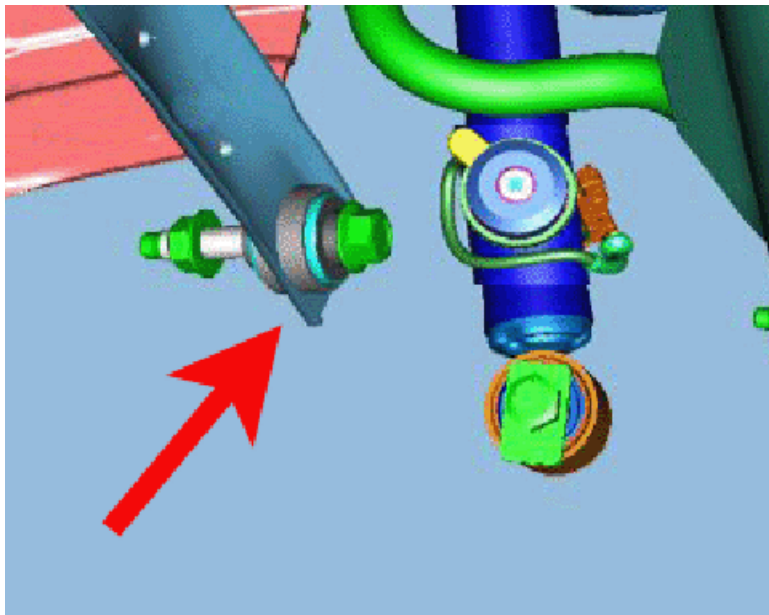
Engineering has determined that this dampener does not make a noticeable impact on noise, vibration, or harshness. Therefore, it has been eliminated from production in February 2014.

If making a repair on a vehicle in which this dampener has been damaged or needs to be replaced, you may remove the dampener and washer and replace with a shorter bolt (GM P/N 11561300). The nut remains the same. Discard the factory-installed dampener and washer.

Note: It is also acceptable to have a dampener on one side only if the other side was unaffected during a particular repair.

The two photos below show the link with and without the yellow dampener. The second image below shows the shorter bolt without the dampener and washer.





GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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