



Service Bulletin

PRELIMINARY INFORMATION

Subject: Creak Noise From The Left Front Of The Vehicle When Turning Right

Models: 2013 - 2014 Cadillac ATS

This PI was superseded to update model list. Please discard PIC5790.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A creak noise may be heard in the left front of the vehicle when making hard right turns or fast sweeping turns such as entering/exiting highways. This noise could be difficult to isolate the source.

Recommendation/Instructions

Inspect the AC Muffler, which is part of the Air Conditioning Compressor and Condenser Hose, for being too close to or possibly contacting any surrounding objects. Reposition the AC Muffler pipe as necessary to eliminate the potential for contact.

Warranty Information

The correction for this concern may be one of several repairs described above. For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the original cause in addition to well documented straight time.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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