



Service Bulletin

PRELIMINARY INFORMATION

Subject: Service Exhaust Fluid System Message Displayed With DTCs P203D P21AB Or P21B0

Models: 2010-2011 Chevrolet Express, Silverado
2010-2011 GMC Savana, Sierra
Equipped with 6.6L Diesel Engine RPO codes LML or LGH

This PI was superseded to update recommendations. Please discard PIP4887.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer may encounter a customer concern of a "Service Exhaust Fluid System" and a "See Owner's Manual Now" message displayed on the IPC. During diagnosis a technician may notice Reductant Level Sensor DTCs P203D, P21AB, and P21B0 have set.

Recommendation/Instructions

Complete the current SI diagnostic for any DTCS or symptoms found. Inspect all related reductant level sensor wiring, connectors, and terminal pin tensions. This inspection should be completed even if the codes are in history and cannot be duplicated.

If no wiring concerns are found replace the DEF (Diesel Exhaust Fluid) tank assembly. Use the current part number listed in the parts catalogue.

Note: Do not disassemble the DEF tank assembly. Engineering will be requesting the tanks back for inspection.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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