



Service Bulletin

PRELIMINARY INFORMATION

Subject: CD Track Changes Unwanted When Rear Seat Audio Control Is Used To Change XM Station

Models: 2012-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2012-2013 GMC Sierra, Yukon Models
With Navigation Radio (RPO UYS), XM radio (RPO UBS or U2K), and Rear Seat Audio Control (RPO UK6)

Condition/Concern

Customers may state when the front radio source is on CD and rear seat audio (RSA) control is on XM, the CD track changes when the RSA control is used to change XM stations.

Recommendation/Instructions

New software has been created to correct this concern. Please reprogram the radio with USB Programming for Navigation Software in Tis-2-Web.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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