



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** TAC Part Restriction - Navigation Radio, Radio, Amplifier, Human Machine Interface, Media Player, Radio Display, IPC, and Radio Control/Integrated Center Stack - US Dealers

**Models:** 2013-2014 Buick Enclave, Encore, LaCrosse, Regal, Verano  
2013-2014 Cadillac ATS, CTS, Escalade Models, SRX, XTS  
2014 Cadillac ELR  
2015 Cadillac Escalade Models  
2013-2014 Chevrolet Avalanche, Camaro, Corvette, Cruze, Equinox, Express, Malibu, Silverado, Suburban, Tahoe, Traverse, Volt  
2013-2014 Chevrolet Sonic, Spark  
2014 Chevrolet Captiva Sport, Impala VIN 1, SS  
2015 Chevrolet Silverado, Suburban, Tahoe  
2013-2014 GMC Acadia, Savanna, Sierra, Terrain, Yukon, Yukon XL, Yukon Denali, Yukon Denali XL  
2015 GMC Sierra, Yukon Models

*This PI was superseded to update model list. Please discard PIT4911V.*

### Condition/Concern

US Dealers - Effective August 18, 2013 all of the following parts below will be placed on restriction through the General Motors Technical Assistance Center. Please review recommendations below prior to contacting TAC at (877)446-8227 (US).

**Important:** When calling TAC, be certain to select the Navigation Radio prompt for ANY part listed below, regardless if it is a Nav or Non-Nav part.

Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

### Recommendation/Instructions

For all Infotainment calls please provide the part number (PN) of the component that is currently in the vehicle. Depending on the concern, TAC may require additional information such as Map disc/card PNs, software/calibration numbers, and testing results of previous diagnostics.

2013 CTS, LaCrosse, Regal - All radio RPO's

2013 ATS, SRX, XTS - All radio RPO's, Amplifier, CD player, Human Machine Interface (HMI) Module, and IPC

2013-2014 Avalanche, Escalade, Escalade ESV, Escalade EXT, Express, Savanna, Sierra 2500-3500, Silverado 2500-3500, Suburban, Tahoe, Yukon, Yukon XL - Navigation radio RPO UYS

2013-2014 Camaro, Cruze, Equinox, Malibu, Terrain, Verano, Volt - All radio RPO's

2013-2014 Acadia, Enclave, Traverse - All radio RPO's

2013-2014 Spark, Sonic - Radio RPO UF7

2014 Chevrolet Captiva Sport - Radio RPO's UHV UHW

2014-2015 ATS, Corvette, CTS, ELR, Impala VIN 1, LaCrosse, Regal, Sierra, Silverado, SRX, XTS - All radio RPO's, Amplifier, Media Player, Human Machine Interface (HMI) Module, Display/Screen, IPC, and Integrated Center Stack (ICS)

2015 Cadillac Escalade - All radio RPO's, Amplifier, Media Player, Human Machine Interface (HMI) Module, Display/Screen, IPC, and Integrated Center Stack

(ICS)

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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