

	GROUP General	MODEL Multiple Models (See table below)
	NUMBER PS339	DATE September 2014



TECHNICAL OPERATIONS

SUBJECT: REMOTE START SYSTEM DIAGNOSTIC HOTLINE

When diagnosing remote start systems, refer to the table shown below for detailed information on applicable models, model year and system supplier; along with the applicable Hotline contact information and business hours.

Model	Model Year	Description	System Supplier	Hotline Number / Figure
Forte (YD) (ALL)	2015~	Key Start	CODE	<div style="text-align: center;"> <p>(800) 667-5176 Hours: 9:00 AM - 5:30 PM EST Monday – Friday</p> <hr/>  </div>
Forte (YD) (ALL)	2015~	Push Button Start	CODE	
Optima (QF/TF)	2013	Key Start	CODE	
Optima (QF/TF)	2013	Push Button Start	CODE	
Sportage (SL)	2015~	Key Start	CODE	
Sorento (XMa)	2015~	Key Start	CODE	
Sorento (XMa)	2015~	Push Button Start	CODE	
Soul (AM)	2013	Key Start	CODE	
Soul (AM)	2013	Push Button Start	CODE	
Optima (QF/TF)	2014 ~ 2015	Key Start	SEGI	<div style="text-align: center;"> <p>(855) 225-7344 Hours: 9:00 AM - 5:00 PM EST Monday – Friday</p> <hr/>  </div>
Optima (QF/TF)	2014 ~ 2015	Push Button Start	SEGI	
Soul (PS)	2014 ~ 2015	Key Start	SEGI	
Soul (PS)	2014 ~ 2015	Push Button Start	SEGI	
Sportage (SL)	2014 ~ 2015	Push Button Start	SEGI	
Sedona (YP)	2015~	Key Start	SEGI	
Sedona (YP)	2015~	Push Button Start	SEGI	