

143 (REV 1, 09/18/2014)	September 2014
NUMBER	DATE
	Sorento (XMa) Optima (QF)
ENG	2015MY
GROUP	MODEL

# TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: ENGINE CRANKSHAFT PULLEY AND BOLT REPLACEMENT (SA170)

### \* NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin.

This bulletin provides the information to replace the crankshaft pulley and crankshaft bolt on some 2015MY Optima (QF) and 2015MY Sorento (XMa) vehicles, produced from June 30, 2014 through July 14, 2014 and equipped with 2.4L Theta engines. These units may exhibit an oil leak or engine noise from the front crankshaft pulley due to excessive material on the tip of the crankshaft. Kia is requesting the completion of this Service Action on all affected vehicles, including dealer stock, prior to delivery. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

### \* NOTICE

This crankshaft pulley kit is on manual allocation and will require authorization before it will be released by the PDC. To obtain authorization, please send an email to the following address: kiapartshotline@mobisusa.com; include your dealer code, order number and VIN of the affected vehicle (required).

## \* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA170.

File Under: ENGINE

☑ Service Advisors ☑ Technicians ☑ Body Shop Manager ☐ Fleet Repair

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#### **Service Procedure:**

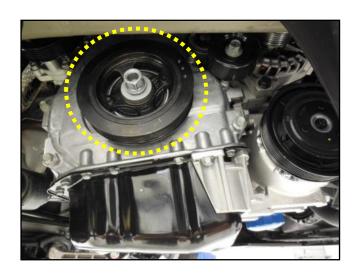
1. Place the vehicle on the lift and remove the right front tire.



2. Remove the under-cover splash shield.



3. Remove the engine serpentine belt from the crankshaft pulley.

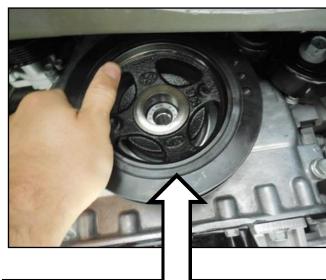


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4. Remove and discard the crankshaft pulley bolt.



5. Remove and discard the crankshaft pulley. If necessary, use a harmonic balancer puller to remove the crankshaft pulley. In most cases, the puller will not be required.



# \* NOTICE

Pay particular attention during removal of the Woodruff key to prevent it from falling into the engine through the front seal.



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6. Install the new crankshaft pulley and new crankshaft pulley bolt supplied in the kit and tighten to specification using a torque wrench. For detailed reinstallation procedures requiring the flywheel/flexplate to be held stationary, refer to:

KGIS > Service Materials > Service Information > Engine Mechanical > Timing System > Crankshaft Damper Pulley > Correct holding tool to prevent engine from turning during bolt torqueing

Tightening Torque 122.8 ~ 130.1 lb-ft (166.6 ~ 176.4 Nm)



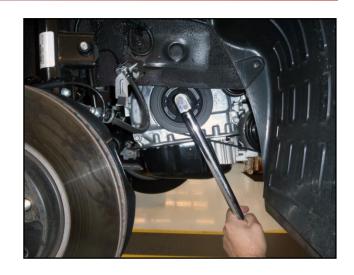
Do NOT, under any circumstances, use an electric or air powered impact gun to install the crankshaft retaining bolt; bolt failure can occur and cause engine damage.

The crankshaft bolt is a "one-time" use bolt and must be replaced every time it is removed after it was torqued to specification!

8. Refer to the Service Information on KGIS to correctly route the engine serpentine drive belt and to reinstall all removed components. Make sure the wheel lug nuts are torqued to the specification shown below:

Tightening Torque 65.1~ 79.6 lb-ft (88.3 ~ 107.9 Nm)

9. Road test the vehicle and inspect for any fluid leaks, prior to returning the vehicle to the customer or dealership sales lot.

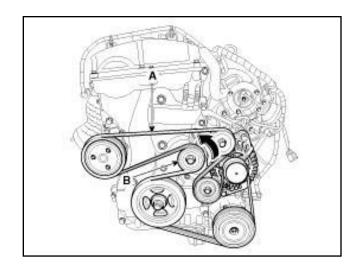


# \* NOTICE

The replacement bolt and washer will be a one piece design. Do NOT use the two piece design.







#### SERVICE ACTION: ENGINE CRANKSHAFT PULLEY AND **SUBJECT: BOLT REPLACEMENT (SA170)**

#### AFFECTED VINS:

5XXGM4A79FG375916 5XXGM4A75FG376268 5XXGM4A79FG375978 5XYKT3A62FG614958 5XXGM4A74FG376326 5XXGN4A79FG375783 5XXGM4A75FG374942 5XXGN4A7XFG375808 5XXGM4A72FG376213 5XXGM4A74FG375824 5XXGM4A70FG375318 5XXGM4A78FG375017 5XXGM4A76FG375825 5XXGN4A75FG375019 5XXGR4A76FG378578 5XXGM4A79FG375821 5XXGM4A73FG376303 5XXGM4A77FG375879 5XXGM4A72FG375868 5XXGM4A75FG375959 5XXGM4A72FG376048 5XXGM4A71FG375988 5XXGN4A71FG376359 5XXGM4A70FG376338 5XXGM4A73FG376351 5XXGM4A77FG375946 5XXGM4A70FG375951 5XXGM4A74FG376097 5XXGN4A77FG376110 5XXGN4A75FG375960 5XXGN4A70FG376143 5XXGN4A73FG376279 5XXGM4A78FG376006 5XXGM4A77FG375994 5XXGN4A78FG376083 5XXGM4A74FG375998 5XXGM4A70FG376291 5XXGM4A77FG376319 5XXGM4A77FG376286 5XXGM4A77FG375011 5XXGM4A72FG375918 5XXGM4A79FG376581 5XXGM4A73FG375975 5XXGN4A70FG376353 5XXGM4A73FG376561 5XXGM4A72FG375224 5XXGM4A75FG376240 5XXGN4A74FG374895 5XXGN4A77FG375877 5XXGN4A75FG375957

5XXGM4A72FG376289 5XXGN4A79FG376397 5XXGM4A76FG375999 5XXGN4A7XFG375954 5XXGN4A78FG376536 5XXGN4A76FG372288 5XXGM4A74FG376035 5XXGM4A76FG376067 5XXGN4A75FG376395 5XXGN4A72FG376404 5XXGN4A76FG374882 5XXGN4A74FG372287 5XXGM4A75FG375962 5XXGM4A70FG376064 5XXGN4A78FG375967 5XXGM4A77FG376241 5XXGM4A71FG376008 5XXGM4A79FG375981 5XXGM4A78FG375986 5XXGM4A79FG376497 5XXGM4A72FG376888 5XXGM4A78FG376247 5XXGN4A76FG375272 5XXGN4A72FG376175 5XXGN4A71FG374059 5XXGN4A73FG375987 5XXGN4A77FG376172 5XXGN4A75FG376591 5XXGN4A78FG376407 5XXGM4A70FG374461 5XXGM4A71FG375358 5XXGM4A70FG375724 5XXGM4A79FG375785 5XXGM4A71FG376669 5XXGM4A78FG376314 5XXGM4A72FG376423 5XXGN4A76FG375711 5XXGN4A74FG376209 5XXGM4A72FG376244 5XXGM4A73FG375894 5XXGM4A75FG376089 5XXGM4A70FG376257 5XXGM4A73FG375992 5XXGM4A72FG376082 5XXGN4A77FG376219 5XXGN4A7XFG375694 5XXGN4A75FG376106 5XXGN4A79FG375881

5XXGM4A73FG376091 5XXGN4A70FG376160 5XXGM4A78FG375678 5XXGR4A72FG375760 5XXGN4A72FG376340 5XXGM4A75FG376044 5XYKTCA69FG614102 5XXGN4A70FG375297 5XXGN4A70FG376224 5XXGR4A73FG376349 5XXGM4A75FG376206 5XXGN4A75FG375229 5XXGM4A75FG376514 5XXGM4A79FG376208 5XXGM4A75FG376433 5XXGN4A71FG375793 5XXGM4A78FG376166 5XXGM4A72FG376227 5XXGN4A74FG375108 5XXGN4A73FG376315 5XXGN4A77FG376298 5XXGM4A78FG376281 5XXGM4A73FG376477 5XXGM4A72FG376258 5XXGN4A71FG376216 5XXGN4A76FG376437 5XXGM4A71FG376302 5XXGM4A70FG376369 5XXGM4A76FG376019 5XXGN4A70FG376434 5XXGN4A79FG376027 5XXGM4A79FG376287 5XXGN4A75FG375196 5XXGN4A73FG376153 5XXGM4A75FG376352 5XXGN4A72FG377990 5XXGM4A7XFG375908 5XXGM4A75FG376481 5XXGN4A70FG375638 5XXGM4A74FG376004 5XXGM4A75FG376335 5XXGN4A74FG376159 5XXGM4A79FG372739 5XXGN4A75FG376218 5XXGM4A7XFG376556 5XXGM4A72FG376275 5XYKTCA63FG614175 5XXGN4A79FG376223 5XXGN4A78FG376732

5XXGM4A74FG375497 5XXGM4A77FG376272 5XXGM4A7XFG375228 5XXGM4A77FG375686 5XXGM4A71FG376168 5XXGM4A76FG376425 5XXGM4A71FG375991 5XXGM4A76FG376313 5XXGM4A72FG376311 5XXGN4A76FG376096 5XXGN4A78FG376276 5XXGN4A77FG375782 5XXGN4A76FG376129 5XXGM4A72FG378527 5XXGM4A74FG376214 5XXGM4A76FG375601 5XXGN4A74FG376212 5XXGM4A78FG375955 5XXGM4A73FG375300 5XXGN4A74FG375769 5XXGM4A78FG375163 5XXGN4A73FG375990 5XXGN4A71FG376748 5XXGM4A7XFG375925 5XXGM4A77FG375171 5XXGM4A71FG375585 5XXGM4A76FG376442 5XXGM4A70FG376341 5XXGN4A77FG375779 5XXGN4A75FG375683 5XXGM4A72FG376504 5XXGM4A75FG376299 5XXGM4A70FG375979 5XXGM4A71FG376199 5XXGM4A78FG376197 5XYKTCA68FG614169 5XXGM4A70FG376274 5XYKTCA66FG614154

SUBJECT:

# SERVICE ACTION: ENGINE CRANKSHAFT PULLEY AND BOLT REPLACEMENT (SA170)

#### AFFECTED VEHICLE PRODUCTION RANGE:

Model	Production Date Range			
Sorento (XMa)	France June 20, 0044 through July 44, 0044			
Optima (QF)	From June 30, 2014 through July 14, 2014			

#### **REQUIRED PARTS:**

Model/Year	Part Name	Part Number	Qty.	Remarks	
Optima (QF)	CRANKSHAFT PULLEY AND BOLT KIT	23124	4	Parts will be auto-	
Sorento (XMa)		2G600AQQK	1	shipped to dealers for in-stock units.	

# \* NOTICE

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#### WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	23124 2G600	0	N99	C99	(SA170) Crankshaft Pulley /Bolt Replace	140A04R0	0.9 M/H	23124 2G600AQQK	1

### \* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA170 when accessing the WebDCS system.