	GROUP Accessories	MODEL 2014MY Sorento (XM)
	NUMBER 007 (REV 1, 02/07/2014)	DATE March 2013
TECHNICAL SERVICE BULLETIN		
SUBJECT: SORENTO STAINLESS BUMPER PROTECTOR SEPARATING		

*** NOTICE**

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

Some 2014MY Sorento vehicles, equipped with a Kia accessory Stainless Rear Bumper Protector, may exhibit a condition where the stainless insert is separating from the protector base, as shown below. To resolve this condition, a revised bumper protector should be installed. Follow the procedure outlined in this TSB to remove the original bumper protector and then follow the instruction sheet enclosed with the revised part to install the new bumper protector.



Sorento Rear Bumper Protector Installation Video

To view a video on your mobile device, SNAP this QR code or click on the link below.

[Sorento Rear Bumper Protector Installation Video](#)



File Under: Accessories

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- Circulate To:
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 Fleet Repair

Service Procedure:

1. Remove stainless insert and carefully drill out 9 rivets on bumper protector base.

*** NOTICE**

Be careful when drilling out the rivets **NOT** to enlarge the rivet holes.



2. Use a plastic removal tool to carefully lift the corner of the bumper protector base.



3. Remove bumper protector base by pulling upwards.



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4. Remove all double sided tape from the bumper cover using an appropriate adhesive removal tool and clean the bumper cover prior to installing the revised bumper protector.




5. Follow the instructions included with the revised part to perform the installation.

★ IMPORTANT INSTALLATION TIPS

- Scan the QR code or click on the link to view bumper protector installation video (PG. 1).
- The original bumper protector base must be replaced with the revised base to ensure proper adhesion of the stainless insert.
- When applying promoter (step 14 in installation instructions), ensure complete coverage on the raised portions of the base, especially at the ends. Also, allow the promoter to dry for 60 seconds before installing the insert.
- Ensure all three of the rubber pads are fully installed into the bumper protector stainless insert (step 15 in installation instructions).
- Properly align the bumper protector stainless insert to the bumper protector body (step 16 in installation instructions).
- Once the stainless insert is installed (step 17 in installation instructions), ensure **FIRM** and **EVEN** pressure is applied around the entire perimeter of the insert using your fingers for a minimum of five (5) minutes (update to installation instructions).

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REQUIRED PART:

Part Name	Part Number	Figure
BUMPER, PROTECTOR	2PF31 AC500	

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	2PF31 AC500	0	N86	C04	Bumper Protector, R&R	H0050R00	0.5 M/H	N/A	N/A