May 29, 2014

Attention: All Kia Service Managers

Kia Motors America, Inc. is conducting a Voluntary Service Campaign to upgrade the Engine Control Module ("ECM") logic on certain 2011-2013 MY Kia Sorento vehicles equipped with the 3.5 liter engine and an alternator supplied by Remy. Kia has become aware that during a specific set of operating conditions, it is possible under rare circumstances when braking and bringing the vehicle to a stop, for the engine to also stop. Although the engine can be restarted immediately, Kia wants to eliminate that inconvenience to its customers.

NOTE: During production of the 2011-2013 MY Kia Sorento with the 3.5 liter engine, the alternators were supplied by two different sources. The ECM logic installed in vehicles with an alternator supplied by Denso is not affected; therefore those vehicles are NOT included in this service campaign. **If a customer states that their vehicle was produced during the same date range as the vehicles in this campaign, but they did not receive a campaign notice, check the VIN in WEBDCS to see if it is listed for SC106. If the VIN is not included, it is because it has a Denso alternator and the vehicle does not need the ECM logic upgrade**.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **May 29, 2014**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retailed Kia Sorento owners affected by this service campaign can be accessed on WEBDCS. Log onto the site, select the Consumer Affairs Tab, click on Not Completed VINS in the left side menu, and select **SC106** to generate the list.

The owner notification will be sent on June 3, 2014.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2011-2013 MY Kia Sorento vehicles with the 3.5 liter engine.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose.

Your prompt attention in completing this service campaign is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager

Enclosures