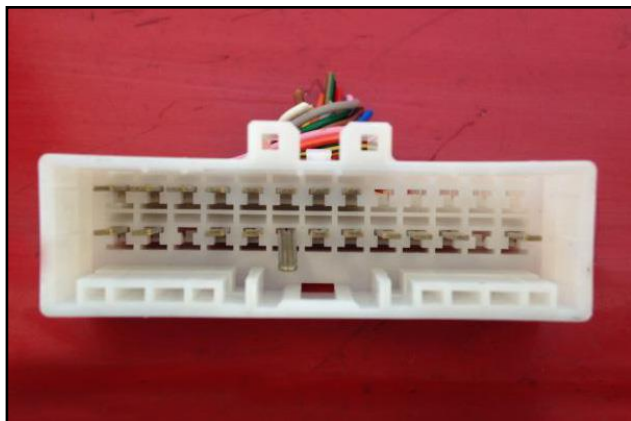
	GROUP Electrical	MODEL 2015MY Sorento (XM) 2014MY Optima (QF)
	NUMBER 067	DATE May 2014
TECHNICAL SERVICE BULLETIN		
SUBJECT: INFORMATION COLLECTION RELATED TO ELECTRICAL CONCERNS		

To enhance communication of dealer findings regarding electrical concerns, a photo collection warranty time reimbursement program is being implemented. This is similar to a previous program presented in TSB Gen 037 (2010) and will be offered for a limited time only. To qualify for the labor time, the photo(s) must be accompanied by a Techline case and include the following information:

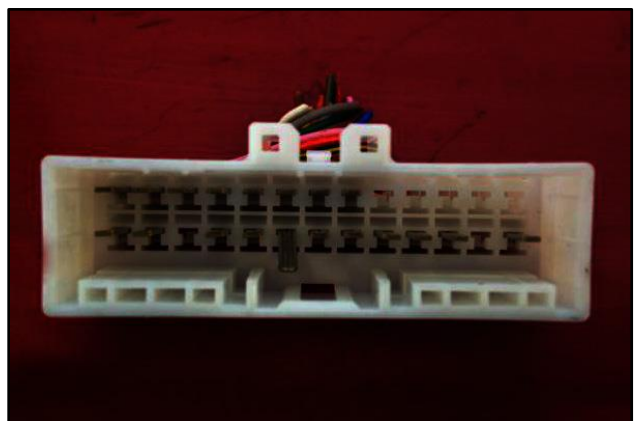
- Clear explanation of the concern, root cause of the concern, and correction method; including connector number (required) and pin terminal number (if applicable).
- Clear photo of the concern as shown in the "good quality photo" example below.

*** NOTICE**

Techline agent will evaluate the provided information and approve payment of labor time. No credit will be given if the information does not meet the criteria outlined in this TSB.



**GOOD QUALITY PHOTO
(FULL CREDIT)**



**POOR QUALITY PHOTO
(NO CREDIT)**

File Under: General

-
- Circulate To: General Manager Service Manager Parts Manager
- Service Advisors Technicians Body Shop Manager Fleet Repair

SUBJECT:

INFORMATION COLLECTION RELATED TO ELECTRICAL CONCERNS

* NOTICE

Warranty will reimburse the technician an additional .2 M/H (12 minutes for photo(s) submitted with the required information, as referenced above). Reimbursement is limited to ONE (1) per Techline case.

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part	Qty.
W	N/A	0	N/A	N/A	(GEN 067) Information Collection	77777RA0	0.2 M/H	N/A	0

Note: This Labor Op. must be submitted as a "detail" Labor Op with the primary repair Labor Op.