



- The latest AVN software, applied during the 2014 model year, allows for customers to use “Find Address in <State>” command or “Find nearest <Restaurant>”. Check the VR menu in the vehicle (displays when the “push to talk” button is pressed) to confirm if the commands are available on a particular vehicle. Additionally, the latest AVN software allows for customers to enter a four digit address, such as, “9314” as “ninety-three-fourteen”, when using the VR mode. When entering addresses that contain more than four numbers, speak the numbers separately, such as, 15409 as “one-five-four-zero-nine”.
- In all current navigation head units, the address must be spoken exactly as it is entered in the map data base. Confirm the location is within the map database by using the touch screen if a complaint arises in setting a destination using VR. Sometimes setting a hard to recognize location manually, results in the VR recognizing that location the next time voice destination is attempted for the same location. In cases for which the voice destination feature does not work due to customer accent, pronunciation, or system limitation; it is recommended that the touch screen or controller be used to manually set the location when the vehicle is stopped.
- As always, for optimized results when using VR, ensure windows and sunroof are closed, speak clearly and in a moderate volume (not too soft or too loud), lower the HVAC fan speed and adjust the vents to point away from the cabin microphone.

