## August 5, 2014



# Transaxle Whine Noise at Highway Speed

Service

Category Drivetrain

**Section** Automatic Transmission/Transaxle

Market USA



### **Applicability**

| YEAR(S)     | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|----------|------------------------|
| 2012 – 2014 | Camry    |                        |

#### Introduction

Some 2012 - 2014 Camry vehicles equipped with a U760 transaxle may exhibit a high-pitched whine noise that is most noticeable at a steady speed between 40 - 70 mph. A modified transmission control cable has been developed to reduce the possibility of this condition occurring. Follow the Repair Procedure in this bulletin to improve this condition.

### **Warranty Information**

| OP CODE | DESCRIPTION                      |     | OFP         | T1 | T2 |
|---------|----------------------------------|-----|-------------|----|----|
| 322361  | R & R Transmission Control Cable | 1.7 | 33820-06490 | 91 | 99 |

### **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.



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#### **Parts Information**

| PART NUMBER |             | PART NAME                        | QTY |  |
|-------------|-------------|----------------------------------|-----|--|
| PREVIOUS    | NEW         | FART NAME                        | QII |  |
| 33820-06490 | 33820-06510 | Cable Assy, Transmission Control | 1   |  |

### **Repair Procedure**

1. Test drive the vehicle at operating temperature and confirm if a high-pitched drivetrain whine noise is present between 40 and 70 mph.

Is the condition present as described above?

- YES Continue to step 2.
- NO This bulletin does NOT apply. Refer to the Repair Manual for additional diagnosis.
- 2. Inspect the fluid level.

Is the fluid level at the correct level?

- YES Continue to step 4.
- **NO** Adjust the level and test drive the vehicle again to see if condition is improved. Continue to step 3.
- 3. Does fluid adjustment improve the condition?
  - YES Return the vehicle to the customer.
  - NO Continue to step 4.

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### **Repair Procedure (Continued)**

4. Replace the Transmission Control Cable Assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

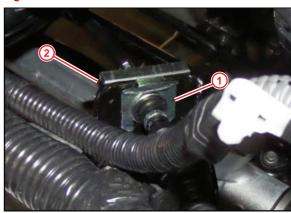
- 2012 / 2013 / 2014 Camry:
   Drivetrain Automatic Transmission/Transaxle "U760E Automatic Transmission / Transaxle: Transmission Control Cable: Removal"
- 2012 / 2013 / 2014 Camry:
   Drivetrain Automatic Transmission/Transaxle "U760E Automatic Transmission / Transaxle: Transmission Control Cable: Installation"

**NOTE** 

The mass damper should be located on the rear side of the transmission control cable bracket.

5. Test drive the vehicle to confirm repair.

Figure 1.



1 Transmission Control Cable Bracket
2 Mass Damper