

Subject

Intermittent Knock or Tapping Noise at HV Transaxle and / or DTC P030# on Cold Engine Start

Market

USA

Service Category

Engine/Hybrid System

Section

Hybrid/Battery Control System

Applicability

2010-2012 2ZR-FXE

APPLICABLE VEHICLES

2010-2012

Prius

CONDITION

Some customers may experience a Knocking sound and / or Runs Rough on engine start following a cold soak. This may or may not occur with DTC(s) P0300, P0301, P0302, P0303 and / or P0304.

RECOMMENDATIONS

Please halt diagnosis and create a TAS case and call for further instruction. When creating the TAS case please attach any relevant Freeze Frame Data. If available, please include the following details from the customer:

- Time the event occurred (morning, evening, etc.)
- How long the car sat before the event
- How the car was driven the trip prior to the event (short trip, long trip, etc)

LINK REFERENCES

This Tech Tip does not contain any link references