

TECHNICAL BULLETIN  
LTB00664NAS1  
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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 211-04**

Insufficient Upward Movement of the Electric Steering Column

**AFFECTED VEHICLE RANGE:**

**LR4 (LA)**  
**Model Year:** 2014  
**VIN:** EA699680-EA721004

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The electric steering column may exhibit Insufficient upward movement.

**Cause:** This may be caused by incorrect calibration of the steering column during the production process.

**Action:** Should a customer express the concern, follow the Service Instruction outlined below.

**PARTS:**

No Parts Required

**TOOLS:**



**NOTE: This is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

SDD with latest DVD and Calibration File; first available on DVD138.02 v.175  
Jaguar Land Rover-approved Midtronics battery power supply

**WARRANTY:**



**NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**



**NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Electric steering column - Calibration	57.90.11	0.2	42	QYG500021



**NOTE: Normal Warranty policies and procedures apply.**

**SERVICE INSTRUCTION:**



**CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.**



**CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**



**NOTE: SDD must be loaded with DVD138.02 v.175 or later.**

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).
3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Service Functions' from the Session Type screen.
6. From the Recommendations tab, select '**Run**' to perform the 'Body systems - Steering column calibration' option.
7. When prompted, enter calibration code '**UBAD39I36EBF**'.
8. Follow all on-screen instructions to complete this task.
9. Exit the current session.
10. Disconnect the SDD and the battery power supply from the vehicle.