

Reference	SSM69578
Models	LR4 / L319 LR2 / L359 Range Rover / L405 Range Rover Evoque / L538
Title	Navigation error or freezing on the `Initializing` screen
Category	Electrical
Last modified	10-Feb-2014 00:00:00
Symptom	207000 Entertainment Systems
Content	<p>Issue: A customer may report that when trying to access the Navigation system they have errors or the system freezes on the "Initializing" screen.</p> <p>Cause: Software compatibility issues</p> <p>Action: If a customer reports the concern detailed above an IAM software update will be required using SDD. To complete the update follow the instructions below:-</p> <ul style="list-style-type: none">-Ensure DVD 135 patch 9 or later is loaded-Connect the vehicle to a suitable power supply-Connect SDD to the vehicle-Start a new diagnostic session-Enter symptoms: Electrical - Information and entertainment system - Entertainment System-From the "Extras" tab select "Configure existing module - Audio front control module"-When complete end the session, and disconnect SDD.-Disconnect the power supply